



## D3 SKIS RETURN POLICY

### Returns and Exchanges

- All returns and exchanges must be made within fifteen (15) days after customer receives the item.
- All Items being returned must be new with the original packaging and hardware.
- Any soft good or accessory that has been deemed used will be returned to the customer at customer's expense.
- Bindings being returned or exchanged that have been mounted by the customer will incur a plate and pad replacement cost of \$50 per binding. The washer leaves a mark on the plate making the binding not sellable as new. **ABSOLUTELY NO EXCEPTIONS.**
- Contact D3 Skis Customer Service at (253) 508-0079 or [info@d3skis.com](mailto:info@d3skis.com) within the noted fifteen (15) day period if you need to return or exchange an item. Please understand we need to hear from you **PRIOR** to the fifteen (15) day period. **ABSOLUTELY NO EXCEPTIONS.**
  - We will issue you a Return Authorization Number (RA#).
  - Attach your name, address, phone number to the item.
  - Please write your RA# on the outside of the package.
    - All packages without an RA# will be refused.
    - Please insure the item as D3 Skis will not be responsible for damage caused while in transit.
  - Return the item to the D3 Skis factory located at 3526 B Street NW, Suite 101, Auburn, WA 98001.

#### D3 SKIS

3526 B Street NW, Suite 101

Auburn, WA 98001

(253) 508-0079

[www.d3skis.com](http://www.d3skis.com)

[info@d3skis.com](mailto:info@d3skis.com)