



D3 SKIS RETURN POLICY

Returns and Exchanges

- All returns and exchanges must be made within fifteen (15) days after customer receives the item.
- All Items being returned must be new with the original packaging and hardware.
- Any soft good or accessory that has been deemed used will be returned to the customer at customer's expense.
- Bindings being returned or exchanged that have been mounted by the customer will incur a plate and pad replacement cost of \$20 per binding. The washer leaves a mark on the plate making the binding not sellable as new. **ABSOLUTELY NO EXCEPTIONS.**
- Contact D3 Skis Customer Service at (916) 714-9389 or info@d3skis.com within the noted fifteen (15) day period if you need to return or exchange an item. Please understand we need to hear from you **PRIOR** to the fifteen (15) day period. **ABSOLUTELY NO EXCEPTIONS.**
 - We will issue you a Return Authorization Number (RA#).
 - Attach your name, address, phone number to the item.
 - Please write your RA# on the outside of the package.
 - All packages without an RA# will be refused.
 - Please insure the item as D3 Skis will not be responsible for damage caused while in transit.
 - Return the item to the D3 Skis factory located at 3526 B Street NW, Suite 101, Auburn, WA 98001.

D3 SKIS

3526 B Street NW, Suite 101

Auburn, WA 98001

(509) 933-2312

www.d3skis.com

info@d3skis.com