



## D3 SKIS PERFORMANCE GUARANTEE

**If, for any reason, you are not satisfied with the performance of your new D3 slalom ski you may return it within thirty (30) days for a refund. Performance Guarantee applies only to certain model skis. Contact D3 for additional information.**

### Performance Guarantee Conditions

- Guarantee only applies to factory direct full retail purchases.
- Guarantee does not apply to Retail Trial Program skis.
- Thirty (30) day period commences on the day the customer receives the ski.
- Ski must be returned in **NEW** condition. Please take great care not to scratch or damage the ski and leave the protective tape on the ski. Damage, i.e. excessive top scratches, handle dings, dock and or rock scratches on the bottom, etc., will result in a charge upon return.
- Contact D3 Customer Service at (916) 714-9389 or [info@d3skis.com](mailto:info@d3skis.com) within the thirty (30) day period if you decide to return the ski.
  - Please understand we need to hear from you **PRIOR** to the expiration of the thirty (30) day period. **ABSOLUTELY NO EXCEPTIONS.**
  - We will issue you a Return Authorization Number (RA#).
  - Attach your name, address, phone number to the ski.
  - Please write your RA# on the outside of the package.
    - All packages without an RA# will be refused.
    - Please insure the ski as D3 Skis will not be responsible for damage caused while in transit.
  - Return the ski to the D3 Skis factory located at 3526 B Street NW, Suite 101, Auburn, WA 98001.
- Once we receive the ski it will be inspected.
  - After clearing inspection, you will then receive a refund for the ski.
  - D3 Skis will deduct a \$75 DEMO FEE from the refund.
  - All freight costs are non-refundable.
- Please only use a hand screwdriver to install your bindings. Use only provided hardware to attach bindings and please take extra care not to cross thread the screws while starting them.
- Please follow binding, fin and wing position recommendations that are provided with the ski.

#### D3 Skis

3526 B Street NW  
Suite 101  
Auburn, WA 98001  
(509) 933-2312  
[www.d3skis.com](http://www.d3skis.com)  
[info@d3skis.com](mailto:info@d3skis.com)